

Omega 5000 - Frequently Asked Questions


Latest Release - Omega 5000 Version v9.03

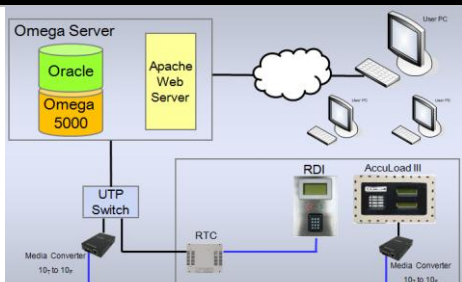
DKI Internal Use Only

Note: This FAQ builds on DOC-SBR-000052-01

No.	Question	Answer
1	What version number will this new release have ?	Omega v9.03.xx
2	When is Omega 5000 v9.03 available for Sale ?	Omega 5000 will be Customer released on 20 th August 2012. From this date, v9.03.xx will be the Omega 5000 version applied to new installations and used where customers change from Omega 3000 to an Omega 5000 license.
3	What new functions are in Omega 5000 v9.03 ?	<p>Yes. v9.03 provides a wide range on new and extended functionality that has been requested by our customers. The new functions are briefly listed below. More details are available in presentation Omega 5000 - Internal Presentation - Release v9_03_xx.</p> <ul style="list-style-type: none"> • TAS Enhanced Security & Login Features: <ul style="list-style-type: none"> ○ Configurable Minimum Characters at Log In ○ Password Complexity Rules: Must contain at least 1 of each: <ul style="list-style-type: none"> ▪ Digit, lowercase, Uppercase character ○ Configurable - cannot re-use password ○ Check number of Password login attempts, then logout ○ Configurable limit for number of concurrent Logins for a User ○ Forced Logout of User by Manager ○ User can change Password without assistance from Manager ○ Auto Logout if no use for configurable time period ○ Auto Expire Password after time period • Full Blend Tolerance • Load Tolerance • Database Backups – local & network location • Improved & Streamline User Interface for a much richer user experience • Bay Load Queuing • Check K-Factors in AccuLoad III • User Configurable Roles Extension – now unlimited • Software Activation Key – must be provide by DKI for software to operate • Full Journal Search and Export Capability • Entis Pro ATG Interface • Driver Enhanced Security <ul style="list-style-type: none"> ○ Configurable length – 4-9 digits ○ Not visible when entered ○ Auto expire ○ No of try's limit ○ Driver change PIN • Captive ID at Bay – I-button must be placed in receptacle and is read periodically. If removed loading stops. • Support for MIDAS ID Devices
4	How much will Omega 5000 v9.03 sell for ?	Pricing remains the same as v9.01. Sales pricing is available from Epicor

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5	Is Omega 5000 v09.01 still available for Sale ?	No. (except in China)
6	If a site has Omega 5000 v09.01, will they get an Update to v9.03 at no cost ?	<p>It depends on the situation:</p> <ol style="list-style-type: none"> <i>Existing Omega v09.01 User <u>with</u> Omega Support contract:</i> If Site has a Support Contract with an annual software Update included in the contract then the Site is entitled to an Update to v9.03 for their licensed functionality. Any enhancements to functionality licensed at site will be included in the Update. Functions not licensed but customer would like to have, can be purchased by Site and added to their licensed product. <i>Existing Omega v09.01 User <u>without</u> Omega Support contract:</i> Site will need to purchase an Omega v9.03 Update license
7	Is Omega 5000 an Upgrade from Omega 3000 ?	<p>No. Omega 5000 is a New Product. It is important that existing Omega 3000 customers understand Omega 5000 is a New Product as they will be required to purchase an Omega 5000 License. They do get preferential pricing (See Q30).</p> <p>DKI Software Numbering System (ref: DOC-DSS-000016) is used to define what a New Product and an Update is:</p> <p>A New Product: Where the Major Release number increments by 1 or more: Omega 3000 = 07.xx.yy Omega ML = 08.xx.yy Omega 5000 = 09.xx.yy</p> <p>An Update is where the Intermediate, Minor or Patch Release number increments by 1 or more.</p> <p>The latest EULA (DOC-TEM-000171) document uses these definitions also. Get copy of David Moss</p> <p>This is a very important concept our sales staff should understand and be able to explain to customers.</p>
8	If Site already have Omega 3000 / Omega ML software can Site change to Omega 5000 v9.03 ?	<p>Yes, existing Omega 3000 / Omega ML customers will be able to purchase Omega 5000 v9.03. DKI sales staff should be discussing with their customers the purchase of Omega 5000 v9.03 license now. Preferential rates are offered. Refer part numbers: SOF-OM5-000046 Omega 5000 License change from Omega 3000 - Depot SOF-OM5-000047 Omega 5000 License change from Omega 3000 - Small SOF-OM5-000048 Omega 5000 License change from Omega 3000 – Medium SOF-OM5-000049 Omega 5000 License change from Omega 3000 - Large</p> <p>See Q30 also about the total cost of change.</p>
9	How will v9.03 be licensed ?	<p>There are four <i>Core</i> versions scaled by Meter Points. <i>Core</i> will provide base functionality that will be the same across the four Core versions (Depot, Small, Medium and Large). Additional functionality will be available through optional features. See separate presentation “Omega 5000 Licensing” for full details</p>
10	How do DKI control what functions operate at what site ?	<p>v9.03 now includes software activation. This is a small software file that is required in order for the software to operate. The file is generated at DKIA and installed on the Omega 5000 system. It controls precisely what functions are enabled to operate. Functions that have not been purchased will not operate but still be visible in light grey. If a customer decides they wish to enable non operable functions, they will need to pay the required license fee and have a new license key installed.</p>

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		If the file is modified, damage or not there Omega 5000 will not function correctly.
11	I notice the Omega 5000 Logo 	Omega 5000 has a dedicated Logo. This is the first time a DKI product has been given its own logo. It is intended provide some clear differentiation between previous software products and generate a “brand” that is immediately recognised as DKI Omega 5000. Logos can be obtained from Gallery at: \\taroon\gallery\Logos\Omega 5000 in various formats.
12	What version numbering system does Omega 5000 follow	Omega 5000 will adopt the current software numbering methodology defined in document DOC-DSS-000016 - Software Products Release Numbering.
13	What operating System will Omega 5000 run on ?	Red Hat – Linux.
14	What database does Omega 5000 use ?	Oracle – 32 bit
15	My Customer says they will provide Oracle – what do I say	DKI have an OEM license for Oracle that is integrated into the Omega 5000 system. DKI WILL NOT supply Omega 5000 without Oracle. The reason for this, is that Oracle database and Omega 5000 application are so closely linked it creates more site issues (support especially) if they are separately supplied.
16	Is there a plan to move to Oracle 64 bit version	There is no technical benefit for DKI to adopt Oracle 64 bit – except possibly for faster processing. Steve Wyss can provide time scales.
17	What hardware platforms will Omega 5000 operate on ?	DKI bundled package will include Dell Servers, with Red Hat Linux. Refer Steve Wyss for current hardware specifications.
18	What web browsers are supported ?	Any web browser that supports Adobe Flash Player 11.2 minimum – recommended 11.3
19	What Bay controllers will v9.03 support ?	Omega 5000 has the capability to support many different bay controller interfaces. Omega v9.03.xx will operate with an AccuLoad III (AccuLoad BLC) – DKI’s preferred bay controller. However based upon customer demand, other controller interfaces can be added. The communication standard communication link to AccuLoad is now Ethernet TCP/IP – See Q23 Note: BLC80, BLC100 & Flexcon are NOT supported by Omega 5000
20	If I require other Bay Controller Interfaces what should I do	In the first instance your requirements needs to be documented and sent to Steve Wyss. You requirements should be documented the Potential Product template available at: \\taroon\Document\Product_Marketing_Documentation\Potential Products\Templates\DKI Potential Product Template v1.1.dot
21	Has Omega 5000 v9.03 already been installed and operating at real terminals ?	Yes. v9.03 has been installed into two terminals: ExxonMobil - Hong Kong and Shell Corio - Australia. More have confirmed install dates in Australia.
22	Will v9.03 be sold bundled with Server hardware, configured and ready to go ?	Yes. This is DKI’s preferred approach for selling Omega 5000 systems. This approach has proved very successful and will continue to be promoted.
23	What bay infrastructure topologies will v9.03 support ?	Omega 5000 v9.03 standard topology now adopts an Ethernet TCP/ IP interface to the AccuLoad III. However, it is important that for any customer opportunity DKI understands the customer needs and requirements BEFORE any topology is suggested. Please discuss with Steve Wyss your requirements. AccuLoad BLC

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24	Can sites existing RTC be used with Omega 5000	Yes, however, firmware will need updating as part of the Update process																														
25	What Omega 5000 v9.03 documentation is available ?	<table><tr><th colspan="2">For Customer Use</th></tr><tr><td>Sales Brochure:</td><td>DOC-SBR-000049-01</td></tr><tr><td>Sales Data Sheet</td><td>To be released</td></tr><tr><td>Functional Specification</td><td>To be released</td></tr><tr><td>Omega 5000 Core Functionality Summary</td><td>DOC-SBR-000051-02</td></tr><tr><td>Omega 5000 Enhancements from Omega 3000</td><td>DOC-SBR-000050-01</td></tr><tr><td>User Manual v9.03</td><td>DOC-MNU-000028-03</td></tr><tr><td>Omega 5000 v9.03 Customer Presentation</td><td>Customer Omega 5000 Presentation for v9.03.ppt</td></tr><tr><td>Why Use DKI Terminal Automation Presentation</td><td>DKI Integrated Automation Benefit v1.ppt</td></tr><tr><th colspan="2">FOR DKI INTERNAL USE ONLY</th></tr><tr><td>FAQ (this document)</td><td>DOC-SBR-000052-02</td></tr><tr><td>Pricing</td><td>via Epicor</td></tr><tr><td>Licensing Overview</td><td>Omega 5000 Licensing Strategy v0.4.pdf</td></tr><tr><td>Omega 5000 Licensing Presentation</td><td>Omega 5000 v9.03 Software Licensing Presentation INTERNAL USE ONLY.ppt</td></tr><tr><td>Internal Omega 5000 Presentation for v9.03</td><td>Omega 5000 - Internal Presentation - Release v9_03_xx.ppt</td></tr></table>	For Customer Use		Sales Brochure:	DOC-SBR-000049-01	Sales Data Sheet	To be released	Functional Specification	To be released	Omega 5000 Core Functionality Summary	DOC-SBR-000051-02	Omega 5000 Enhancements from Omega 3000	DOC-SBR-000050-01	User Manual v9.03	DOC-MNU-000028-03	Omega 5000 v9.03 Customer Presentation	Customer Omega 5000 Presentation for v9.03.ppt	Why Use DKI Terminal Automation Presentation	DKI Integrated Automation Benefit v1.ppt	FOR DKI INTERNAL USE ONLY		FAQ (this document)	DOC-SBR-000052-02	Pricing	via Epicor	Licensing Overview	Omega 5000 Licensing Strategy v0.4.pdf	Omega 5000 Licensing Presentation	Omega 5000 v9.03 Software Licensing Presentation INTERNAL USE ONLY.ppt	Internal Omega 5000 Presentation for v9.03	Omega 5000 - Internal Presentation - Release v9_03_xx.ppt
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27	Is Omega 3000 still available for Sale ?	No. You should be discussing Omega 5000 with prospective customers																														
28	Is Omega ML still available for Sale ?	No. You should be discussing Omega 5000 with prospective customers																														
29	Will customers continue to get Support for Omega 3000 ?	Yes, as long as there are Omega 3000 installations, DKI will continue to support them.																														
30	Will Omega 3000 / Omega ML become obsolete?	<p>No.</p> <p>Overtime, however, DKI needs to move all existing Omega 3000/ML users to Omega 5000. DKI consider the most practical time to do this is when the existing Omega 3000 Server is planned to be replaced. However, this does not have to be the case. Check with Steve Wyss technical details before discussing with a customer the use of an existing Omega 3000 Server for Omega 5000.</p> <p>DO NOT suggest Omega 3000 is Obsolete – ITS NOT</p>																														
31	How much will a Omega 3000 / Omega ML change to Omega 5000 cost in total	<p>Sales pricing for the four preferential Omega 5000 Software licenses (only for Omega 3000 Users) are available in Epicor.</p> <p>SOF-OM5-000046: Omega 5000 License Update from Omega 3000 Depot</p> <p>SOF-OM5-000047: Omega 5000 License Update from Omega 3000 Small</p> <p>SOF-OM5-000048: Omega 5000 License Update from Omega 3000 Medium</p> <p>SOF-OM5-000049: Omega 5000 License Update from Omega 3000 Large</p> <p>SOF-OM5-000057: Omega 5000 Host Interface Update License (Omega 3000 to Omega 5000)</p>																														

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		<p>SOF-OM5-000058: Omega 5000 ATG Interface Update License (Omega 3000 to Omega 5000)</p> <p>A quotation will also need to include the Server, Configuration time, data migration Omega 3000 to Omega 5000 and other project related activities – PM / FAT / Commissioning.</p> <p>Omega 3000 customers get a preferential 70% discount off Omega 5000 software List prices to change.</p>
32	Why should Site change to Omega 5000 ?	<p>In summary. Omega 5000 is the next generation TAS product from DKI. It builds on the functionality and operational expertise Omega 3000 and ML have provided to the market place for over 25 years. Perhaps more importantly it provides the functions and features our customers are seeking into the future including, Enhanced Security, Enhanced Reporting, Rich Graphical User Environment, Web Based.</p> <p>Further details are available in DKI Integrated Automation Benefit v1.ppt</p>
33	Can I use the existing Omega 3000 / ML Server hardware to run Omega 5000 ?	<p>Only if the server purchased (for 3000/ML) was originally sized to be suitable to upgrade to Omega 5000. This means there will be a few recent TAS systems in the field that could be upgraded to Omega 5000 without a server upgrade.</p> <p>Please discuss with Steve Wyss</p>
34	Will an existing Omega 3000 customer be required to sign a new End User License Agreement (EULA) for Omega 5000 ?	<p>Yes, because Omega 5000 is a New Product and licensed in a different way (to Omega 3000) it will be important they understand the changed licensing conditions. Refer the End User License Agreement DOC-TEM-000171</p>
35	Can an Omega 3000 / ML database be imported into Omega 5000 ?	<p>Yes, DKI will facilitate the import of an existing Omega 3000 / ML database for use in Omega 5000 as part of a change project. Only Passwords will need to be re-entered by the Users.</p> <p>There is quite a bit of work involved in this process as the two databases are quite different. Please refer Steve Wyss further details.</p>
36	Will new functionality be developed in Omega 3000 ?	<p>No, DKI resources are now focussed on developments in Omega 5000. It is important that customers requesting new functionality understand the DKI TAS product going into the future is Omega 5000.</p>
37	Will bugs continue to be fixed in Omega 3000 ?	<p>Yes, but only bona fide site operational critical bugs and with no workaround. DKI will continue to provide these via patch releases to an affect site. This will be carried out on a needs basis and will not generally be executed.</p>
38	Will existing site be able to change from Omega 3000/ML to Omega 5000	<p>Yes, however for each site where a change is proposed it is important to identify all interfaces, any special software that was running on that site and any special business processes to allow validation prior to quotation.</p>
39	Who should I contact to get further information ?	<p>Please send to David Moss</p>
40	How and to whom should I send any comments / feedback about Omega 5000 ?	<p>Please send to David Moss</p>